



Controller of Surveys' Order

Suspension of Specified Services of the Land Surveys Directory – GIS Modernization

Whereas subsection 15(1) of *The Operation of Public Registry Statutes Act* reads as follows:

15(1) Notwithstanding any other Act or law, if, in the opinion of a registry officer or the minister, the circumstances are such that it is not practical to provide one or more registry services or functions, a registry officer or the minister may, by order, suspend all or any registry services or functions for the period during which, in the opinion of the registry officer or the minister, those circumstances prevail.

And whereas subsection 79(1) of *The Land Surveys Act, 2000* reads as follows:

79(1) Notwithstanding any other provision of this Act, any regulation made pursuant to this Act, or any other Act providing for the approving or placing of documents in the land surveys directory, where, in the opinion of the Controller, it is not practical to provide one or more land surveys directory functions, the Controller may, by order, suspend all or any land surveys directory functions for the period during which, in the opinion of the Controller, those circumstances prevail.

And whereas land surveys directory services and functions are provided to the public by Information Services Corporation (ISC) through its Customer Services Centres and the ISC website and the Plan Submission Online (PSO) application.

And whereas ISC is undertaking modernization of its GIS technology that supports the operation of the Cadastral Parcel Mapping System (CPMS) and the Land Surveys Directory, and whereas the modernization requires suspension of services in order to implement the new technology.

Therefore I, Alan Jensen, Controller of Surveys, do hereby order that the operation of Land Surveys Directory services and functions will be suspended as follows:

1. Limited Suspension of Approval Services.

From Tuesday, June 10, 2025, at 5 p.m. to no later than Monday, June 16, 2025, at 8:00 a.m., the following approval services in the Land Surveys Directory are suspended:

- Approval of plans and issuance of Certificates (Transform Approval Certificate, Feature Approval Certificate), other than for survey information and/or support documents;
- Resurrection of plans;
- Cancellation of plans;

- Approval of Change Orders that require updates to the CPMS;
- Approval of plans related to condominiums, including initial set up of condominium, redivisions or amendments;
- Amending parcel tie codes;
- Amending parcel pictures, including making new parcel pictures available;
- Using refresh tool.

2. Limited Suspension of Services in Operation and Administration of the Land Surveys Directory.

From Wednesday, June 11, 2025, at 6:15 a.m. to Tuesday, June 17, 2025, at 6:15 a.m. the following services are suspended:

- Running of the batch services that generates letters advising that prior issued approvals for plans will be expiring.

3. Suspension of Submission Services to the Land Surveys Directory.

From Friday, June 13, 2025, at 5:00 p.m. to no later than Monday, June 16, 2025, at 8:00 a.m. all submissions of plans through PSO are suspended.

4. Suspension of Search Services.

From Saturday, June 14, 2025, at 7:00 a.m. to no later than Monday, June 16, 2025, at 8:00 a.m. all searches of the Land Surveys Directory are suspended.

All Land Surveys Directory services will first be recommenced and made available to directory personnel for the purposes of readying the system for public access.

Notice of this order shall be published in the Gazette and be posted to www.isc.ca.



Alan Jensen
Controller of Surveys



May 23, 2025

Date